Since 1996, Papertech has been developing innovative camera vision systems for web, paper, pulp, and steel-based production lines. With hundreds of systems installed worldwide, our TotalVision™ video event capture and WebInspector® software provides fast and effective tools for solving a wide range of production line issues. For our customers this means increased line efficiency and reduced costs.

Papertech is a dynamic and growing company with an experienced, energetic, and highly motivated team. If you are looking for a challenging career, a great place to work and an opportunity to make your mark with leading-edge innovations, you have come to the right place. We offer attractive salary, benefits and profit-sharing packages, a comfortable work environment and the unique opportunity to share in our growth.

## Job description – Service technician / Camera system repairer (m/f/d)

As a Service Technician, you will represent Papertech as the on-site expert. You will work individually or with a small team to conduct the installation, servicing, troubleshooting and repair of camera vision systems for production lines. Your goal is to optimize the efficiency of the systems within the facilities and make recommendations on system improvements.

**Duties:**
- On-site installation, maintenance, repair and optimization of equipment to ensure proper documentation of all related processes.
- Calibration of Papertech's software to match customer's needs.
- Diagnose errors and technical problems and determine proper solutions to produce timely and detailed service reports.
- Collaborate with the technical team and share information across the organization to build positive relationships with clients and coworkers.
- Provide complete sales & service support for all Web Vision, WebInspector, and TotalVision applications.

**Must have**
- One or more years work experience in servicing camera vision systems
- Driving license
- Excellent technical problem-solving skills
- Must be willing to travel domestically and internationally as needed.
- Must be willing to work overtime and weekends as needed to meet deadlines and company goals.

**Nice to have**
- strong interpersonal and communication skills to establish effective working relationships.
- Independent and self-starter with a sense of urgency.

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**TotalVision**™
WEBVISION+WEBINSPECTOR

- Effective in managing multiple priorities, organizing workload and meeting deadlines.
- Punctual and reliable.
- Excellent work ethic and collaboration skills.
- Eager to learn innovative technologies.
- Ability to teach technical topics to colleagues.

**Salary**
C$ 47.000

**Location**
North Vancouver in Beautiful British Columbia/Canada